



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard MartinezPhone: [REDACTED]Fax: [REDACTED]Priority: Respond Within Five DaysOpinion No. 2009 80611Date: 7/24/2009Complaint Description: 08B Rate Case Items - No Notification
N/A Not ApplicableFirst:Last:Complaint By: Frank

Leyva

Account Name: Frank LeyvaHome: [REDACTED]Street: [REDACTED]Work:City: NogalesCBR:State: AZ Zip [REDACTED]is:Utility Company: Valle Verde Water CompanyDivision: WaterContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

Customer is against the huge proposed rate increase of 150% as customer has lived here at this address since 1959. Customer said that this is too much money for the community of this water company. Customer wants his Opinion to reflect a big no to this rate increase.

End of Complaint

Utilities' Response:

na

End of Response

Investigator's Comments and Disposition:

I thanked customer for calling and told customer that his opinion would be entered into our database for the record. Also, his opinion will be docketed so that the Commissioners will have an opportunity to read their Opinion prior to rendering their decision. FILE CLOSED.

I emailed this OPINION to Carmen Madrid @ ACC Phoenix Office to have this docketed towards Valle Verde Water Company - Docket No. W-01431A-09-0360.

End of Comments

Date Completed: 7/24/2009Opinion No. 2009 - 80611

Arizona Corporation Commission

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